



WARRANTY CLAIM

When completed, email to warranty@linmoreled.com

CONTACT INFORMATION: (Individual Filling Out This Form)

Contact Name _____
Contact Phone _____
Contact Email _____

ORDER INFORMATION:

Reseller Name _____
P.O.# or Invoice # _____

Quantity	Item(s)# not working <i>(Located on the actual item)</i>
_____	_____
_____	_____
_____	_____
_____	_____

Description of fixture failure _____

Link To Photos or Video
(Dropbox, OneDrive or Google Drive) _____

COMPANY INFORMATION:

Company Name _____
Shipping Address _____
City, State Zip _____
Installation Date _____
Product Failure Date _____

Weather conditions on date of failure _____

FAILURE DETAILS:

Was an attempt made to power down the circuit at the box, wait 10 seconds and turn the circuit back on?

YES

NO

Are there controls/photocells on the fixture/s with issues?

YES

NO

Did customer try to bypass the control/photocell on the fixture/s?

YES

NO

Were controls purchased from Linmore LED?

YES

NO

What is happening?

Completely Off

Portion Off

Strobing/Flickering

If yes, is it in the same:
(Check all that apply)

Building

Area

Circuit

Has more than one fixture failed?

YES

NO

If yes, how many?

Did Fixture/Panel have Surge Suppression Installed?

YES

NO

Incoming Voltage _____

of fixtures on the circuit _____

SHIPPING INFORMATION:

Facility Location _____

Facility Contact _____

Facility Phone _____

Shipping Address _____

City, State Zip _____